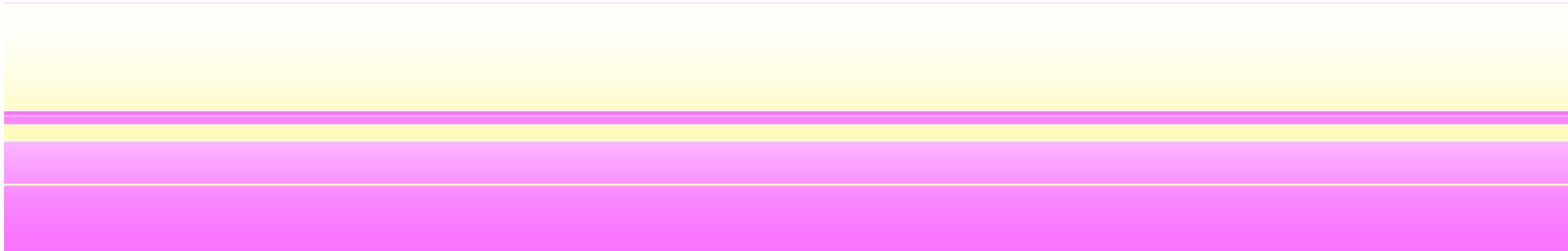




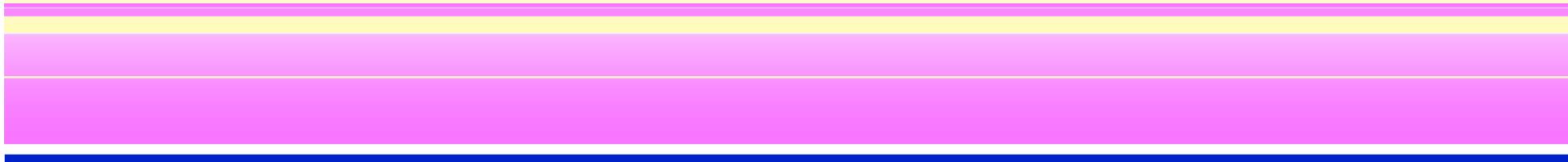
Selecting Variables that Explain/Predict the Behaviour Addressed to in the Client's Question





C

a





Profile of requirements

- ' Literature
- ' Experts
- ' Critical incidents technique (Flanagan, 1954)
- ' TAToo (Koch)

